

FAQ's

How does my Potty Patch work? The grass sits on top of the grate that is inserted in the holding tray. When your dog urinates, the urine seeps through the specially woven grass, through the grate and into the tray. The grate elevates the grass from the bottom of the tray keeping it high and dry from the liquid.

Can I use disposable pads with my Potty Patch? Yes, disposable pads make it easier to remove the liquid from the tray. Place the pad on the bottom of the tray and the grate over top of the pad. Dispose of the used pads in the appropriate waste container. **Do Not** dispose of pads in the toilet.

Can I use my Potty Patch outdoors? Yes, the Potty Patch will withstand extreme hot and cold temperatures and is perfect for balconies, patios, decks and other outdoor areas.

Is Potty Patch good for puppies? Yes, the non-toxic Potty Patch is ideal for puppies and is used extensively by breeders as a housebreaking tool.

Will my dog step on the artificial grass? Yes, the artificial grass is designed to be soft to the paw and is good for both, small and large dogs.

If I have the Potty Patch does that mean I do not have to take my dog outside anymore? No, Potty Patch is not a substitute for exercise or regular walks. It is important for all dogs to exercise for their health.

My dog is not always attracted to the Potty Patch. What can I do? You can treat the grass with a pheromone spray. It will attract your pet to the grass.

What is anti-microbial grass? Anti-microbial grass is a synthetic grass that has been treated with a substance that makes it hard for bacteria to grow. This reduces odors and makes your Potty Patch last longer.

Can I use more than one Potty Patch in my house? Yes, pets will respond to having Potty Patches in different locations.

Note: Due to the nature of the potty patch it is extremely important to keep all children away from the Potty Patch.