

September 2, 2020

**Boehringer Ingelheim**  
**Animal Health USA Inc.**  
3239 Satellite Blvd  
Duluth, GA 30096  
Phone: 678-638-3000  
[www.boehringer-ingelheim.com](http://www.boehringer-ingelheim.com)

Dear Pet Owner,

We wish to inform you of expected further product shortages of Vetmedin® (pimobendan) and anticipated difficulties meeting demand in the U.S. market due to a number of factors, including the impact of COVID-19 at the production site. The severity of shortages and timing will vary by presentation and will likely persist for the remainder of the year.

Our focus continues to be the health and well-being of your dog and we understand how important Vetmedin is for them. We are urgently pursuing a number of actions to achieve normalized VETMEDIN supply as soon as possible while also adhering to all local health authority guidelines for manufacturing operations.

We remain steadfast in our commitment to serve you and your pet. As always, we encourage you to work with your local vet to address any immediate questions or healthcare needs. In addition, you may also contact the Boehringer Ingelheim Veterinary Technical Solutions team at 1-888-637-4251.

Sincerely,



Randolph Legg  
Head of U.S. Commercial Business  
Boehringer Ingelheim Animal Health